

CLARIFICATION NO. 1

EMERGENCY RESPONSE COST RECOVERY BILLING & COLLECTION SERVICES

RFP #01-2023

The following questions were submitted by a prospective bidder on February 22, 2023:

1. Since we are a foreign billing agency doing business in the State of Washington, will that eliminate us from consideration?
A: No
2. Being a Washington company do we need a business registration since we are an out-of-state entity?
A: Yes. Prior to contract award or authorization, the contractor shall provide the Township with its proof of business registration.
3. Who is doing your EMS billing? Are you going to go out to bid on this?
A: The current contractor is Atlantic Ambulance. The Township will solicit bids in 2024.
4. Is cost recovery a new program for Mount Olive? Have you ever had a cost recovery program?
A: Yes. No.
5. What software are you using for RMS (Run Management System)?
A: The Township uses emergency reporting software.
6. What is the anticipated start date for your new contract?
A: As soon as possible.
7. Are you open to looking at other incident types for collections?
A: Currently only looking for motor vehicle accidents and HAZMAT.
8. Is your team open to suggestions and new ways to run a program, in particular, open to billing actual cost?
A: Not at this time.